



TRANSPORT REGULATIONS

ESN Adventure Train

Europe Night Trains Slovakia s.r.o.

www.ent-rail.com

Transport Regulations are valid from **February 4, 2026**

Explanation of Abbreviations and Terms

TR ENT ESN – Transport Regulations Europe Night Trains Slovakia, s.r.o for ESN Adventure Train.

ENT – Europe Night Trains Slovakia, s.r.o.

Transport Operator – Europe Night Trains Slovakia, s.r.o.

Travel Document – A ticket, pass, or other document that allows the transportation of passengers and their luggage in accordance with the transport regulations and tariff.

Transport Contract – A contract between the transport operator and a legal or natural person for whom the transportation is provided.

Fare – The price for transporting a passenger as determined by the tariff.

Passenger – A person whom the transport operator must transport in accordance with the transport regulations and tariff.

Seat Reservation – A document entitling the passenger to occupy a designated seat in a particular service.

ESN – student organisation Erasmus Student Network

ESN Organisation Team – team consisting of ESN members dedicated for event coordination.

OC Team - same as ESN Organisation Team.

Authorized person – member of either OC Team or transport operator.

ESN Adventure Train – for this document it is event organised by OC Team and transport operator in form of special train and activities in the train.

Introduction

The TR ENT ESN regulates the conditions under which the transport operator provides passenger and luggage on the ESN Adventure Train in accordance with Act No. 514/2009 Coll. on Railway Transport and in line with Regulation (EC) No. 1371/2007 on rail passengers' rights and obligations.

Types of Services Provided

- Provision of transport services in the area of special passenger railway transportation.
- Passenger transportation from the departure to the destination station using various types of coaches.
- Accommodation in couchette and sleeper coaches.

Scope of Transport Obligation

Transportation of passengers on special trains in both domestic and international operations.

Conditions for Concluding a Transport Contract

- Passengers must obtain authorization for transport before boarding the train by purchasing a travel ticket.
- The transport contract is concluded when the passenger boards the train with a valid travel document.
- The transport contract may be concluded with a single travel document for one or multiple passengers.
- Travel documents are valid only for a specific special train - ESN Adventure Train.
- Passengers must present a valid travel document to an authorized and designated representative of ESN Organisation Team Member or transport operator upon boarding the train.
- The transport operator has the right to request proof of a valid travel document at any time during the transport contract.
- In case of travel documents lost, passenger is obliged to contact authorized person immediately. Additional fee may be applied.

Passenger Rights and Obligations

- Passengers have the right to be transported according to the published timetable of the special train – ESN Adventure Train.
- No refunds are provided for unused or partially used tickets unless otherwise specified by the transport operator.
- Passengers may only occupy as many seats as they have booked.
- Passengers must present a valid travel document to an authorized representative upon boarding.
- Passengers must board the train on time. **The train will departure regardless of whether passengers boarded or not. In the case of late arrival of passenger, there is no refund.**
- Passengers must disembark at designated stations if a stopover is scheduled and leave the train upon arrival at the destination.
- Passengers must behave in a manner that does not disrupt the safe, peaceful, and comfortable transport of others.
- **Smoking is strictly prohibited on all train premises;** violations will result in a fine as per the published tariff. Repeated violations may lead to exclusion from transportation without a refund.
- Passengers under the heavy influence of alcohol or drugs, those with soiled clothing, or those posing a disturbance to other passengers may be denied boarding or excluded from transportation without refund.

Transport Operator Rights and Obligations

- The transport operator has the right to refuse or exclude a person who fails to present a valid travel document upon request.
- The transport operator may exclude a passenger from transportation without a refund if they violate regulations.
- Upon concluding the transport contract, the transport operator is obligated to transport the passenger and their luggage according to the travel document.

- The transport operator must provide reserved seating or sleeping accommodations as per the purchased travel document.

Complaint Procedures

- Passengers must submit claims for compensation and complaints without delay, no later than six months after the end of the trip.
- They must complete a written form available on www.ent-rail.com, providing personal details, the reason for the complaint, and original documents related to the claim.
- Complaints will be processed within 30 days of receipt.

Tariff of Fines, Surcharges, and Additional Fees

- Smoking violation: 50 EUR
- Failure to comply with instructions from authorized personnel (verbal or written): 10 EUR
- Delaying departure of the train due to passenger fault: 20 EUR per minute of delay
- Littering or damage to the coach: 50 EUR + compensation for damage
- Throwing bottles or other waste from the train: 50 EUR

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